FCC Complaint Follow-Up: Comcast Ongoing Infrastructure Failure (Ticket No. 8010172)

I am submitting an update to my original FCC complaint filed on July 18, 2025, regarding Comcast/Xfinity's persistent and unresolved internet service degradation. The issue has not been properly fixed, despite misleading claims made by Comcast Executive Customer Relations. I am including new evidence and a comprehensive timeline that demonstrate a pattern of selective, temporary prioritization of my connection during the FCC complaint window, without actually repairing the underlying infrastructure faults affecting the broader area.

- Timeline of Events

July 16, 2025 - Comcast technician performed an on-site diagnostic visit. I was present. The tech directly acknowledged noise and line problems and showed me the issue using the Yeti diagnostic tool. This visit occurred before my FCC complaint was filed. No permanent resolution was implemented.

July 18, 2025 - I filed FCC Complaint No. 8010172, citing ongoing latency spikes, packet loss, and degraded upload quality. I began methodically collecting evidence using PingPlotter and cmd ping tests to track performance and identify root causes.

July 22-30, 2025 - Packet loss and latency spikes reached extreme levels-often 20%+ loss sustained over multiple hops within Comcast's regional backbone (primarily hops 5-8, including ibone nodes and Seattle aggregation points). These were not internal issues-ping to the local gateway (192.168.0.1) remained 0% loss. I have archived timestamped screenshots of every loss event.

July 30-31, 2025 - Following submission of data and growing pressure via email and social channels, I experienced a sudden and complete disappearance of packet loss-without any physical service visit or hardware change. It is clear Comcast temporarily prioritized my connection (QoS shift or re-routing) to reduce visible symptoms during the complaint review window.

August 1, 2025 - I received a formal response from Jeanetta R., Comcast Executive Customer Relations, claiming that everything was fixed. She references a technician visit (the July 16 one), a line replacement, and Plant Health Test (PHT) passes. However, her email misrepresents the order of events: the visit was pre-FCC, the issues persisted for 13+ days afterward, and as of the very day she sent her message, PingPlotter logs show packet loss returned. I have documented screenshots from August 1, 6:00 PM with red-zone drops and backbone instability.

Ongoing (August 1+) - Loss events have resumed intermittently, and jitter/latency instability has returned. The infrastructure problem remains unaddressed for the broader node. I have no confidence that Comcast has implemented a real fix-just a short-term patch to avoid regulatory consequences.

- Supporting Documentation

PingPlotter Time Series: Full suite of data showing baseline instability (July 22-30), sudden improvement (July 30-31), and recurrence of loss (Aug 1). IP targets include multiple endpoints across Twitter and Google to confirm the problem is not isolated to one route.

Internal CMD pings: Confirmed 0% loss and low latency to local gateway during all events-ruling out customer-side equipment.

Email Chains:

Claudia (Comcast CSR) acknowledges issues as early as July 16-19, confirms that noise and line failure was real.

Jeanetta (Executive Relations) misrepresents timeline, stating "everything was fixed" despite contradictory, timestamped evidence and no new technician visits since July 16.

- Summary and Request for Enforcement

Comcast has clearly implemented a per-account fix or routing prioritization to suppress symptoms temporarily during FCC scrutiny. They did not repair the root cause-this is a clear violation of consumer trust and systemic service equity.

I am requesting the FCC to:

Reopen or escalate the investigation.

Demand documentation from Comcast explaining how my signal "magically" improved during the FCC inquiry, then degraded again.

Require Comcast to perform infrastructure repair at the node or plant level, not just per household.

This behavior shows Comcast is using selective mitigation tactics to avoid accountability instead of resolving area-wide infrastructure degradation. They must be held to a standard that serves all affected customers, not just the ones who complain to federal agencies.

- Personal and Economic Impact

This ongoing service instability has created significant and lasting strain on both my personal and professional life. I run a licensed home-based business that depends on reliable internet for critical client communication, file delivery, and cloud access. The degradation and outages across July cost me billable hours, client deliverables, and contractual confidence, impacting my income directly. In addition, the stress of repeated failures-combined with Comcast's deflection-has placed emotional strain on my family, disrupted our household routines, and forced me to spend dozens of unpaid hours logging data, coordinating escalation, and trying to resolve what should be a basic utility issue. The selective improvement of my line during FCC scrutiny, followed by immediate regression, adds insult to injury. This behavior should not be tolerated-by the FCC or by the community.

Gmail **Marshall**

We'll see you soon for your appointment

1 message

Xfinity My Account <NoReply@care.comcast.com> Tue, Jul 15, 2025 at 4:20 AM
Reply-To: email@care.comcast.com
To:

Need to reschedule? Log in to make changes My Account

xfinity

Your appointment is right around the corner

Marshall, we've lined up an XFINITY tech expert to get your services up and running. In the meantime, here are all your appointment details:

Your appointment details

Arrival Date & Time: 10:00:00 AM - 12:00:00 PM on Wednesday, 07/16/25

For new service installation, your appointment could last between 2-4 hours. For other service visits, we should be done within an hour so.

Address: 635 Ford

WA

Phone:

We'll give you a call at this number, should anything come up the day of your appointment.

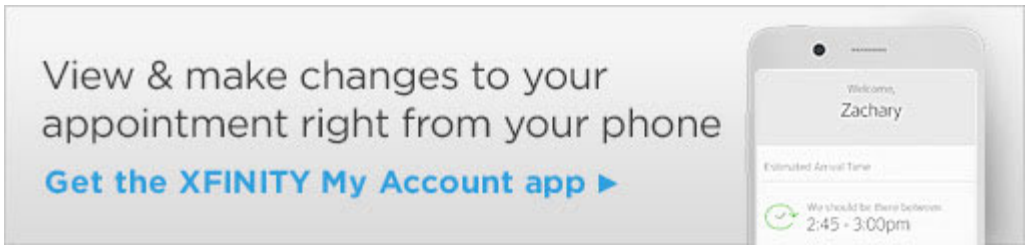
Questions? Chat with us online | Reschedule your appointment

Get ready for your appointment

- Make sure someone 18 years or older is home for your appointment.
- Have all of your equipment ready for the tech to connect - phone, TV, computer, etc.
- Ensure you have plenty of power outlets or have a power strip handy.

Here's what our tech experts are all about

- **Service expertise**. Our techs have had months of in-depth, trainer-led classroom instruction and field training on our technology.
- **Answering your toughest questions**. Ask us about anything related to your service, including how to use My Account.



All backed by the
Comcast Customer Guarantee.

Restrictions apply. Not available in all areas.

Standard data charges apply to app download and usage. Check with your carrier.

This is a service-related email. Comcast will occasionally send you service-related emails to inform you of service upgrades or new benefits.

Please do not reply to this email, it is not monitored. If you'd like to contact us, please visit our website here.

Comcast respects your privacy. For a complete description of our privacy policy, click here.

Comcast Cable, One Comcast Center, 1701 JFK Boulevard, Philadelphia, PA 19103,

Attn: Email Communications

From: Comcast Executive Customer Relations 4
To: Marshall
Subject: Re: Comcast Corporate Escalations-ESL05137643-JR
Date: Friday, August 1, 2025 4:10:20 PM

Hello Mr. Short,

Thank you for your patience while we worked to resolve the issue. One of our senior in-house technicians visited your location and took the time to update all cabling and connection points during the service call. Additionally, a brand-new line was installed to replace the outdated RG59 cable, which was identified as the source of the noise issue.

At the conclusion of the visit, all services were confirmed to be working as expected and passing PHT (Plant Health Test). We also engaged our Network Leadership team, who confirmed that the system is currently functioning properly. The modem is passing PHT with no signs of concern, such as T3/T4 timeouts, which were previously noted.

If a follow-up visit is needed, we recommend scheduling an appointment to replace the drop line. While this was requested, our technician reported that all testing on the existing drop returned normal results.

Please let us know how you'd like to proceed or if there's anything else we can assist you with.

Kind Regards,
Jeanetta R.
Xfinity | Executive Customer Relations
Office: (720) 750-8738
Office Hours: Monday - Friday 9:00 AM - 6:00 PM ET

From: Marshall <marshall@grigsbysworldproductions.com>
Sent: Wednesday, July 30, 2025 10:48 PM
To: Comcast Executive Customer Relations 4 <ComcastExecutive_CustomerRelations4@cable.comcast.com>
Subject: [EXTERNAL] RE: Comcast Corporate Escalations-ESL05137643-JR

Hi Jeanetta,
I'm following up as it's been three days since our last contact. I hope you're well.
I've attached two screenshots taken tonight as part of a three-log sequence I'm including in my next FCC filing. They document clear, timed evidence of service instability, including:

- Temporary routing "stabilizations" following escalation
- Rapid return to previous packet loss patterns

Signal shaping consistent with selective containment policies rather than infrastructure repair

In plain terms: instead of fixing the issue, Comcast appears to be masking it — briefly — whenever I generate visibility.

As a courtesy, I'm letting you know what's happening next:

- **40 additional homes** in my area will receive direct mail flyers with diagnostics, FCC complaint steps, and a clear explanation of how Comcast is manipulating service instead of addressing the root cause.
- **Local businesses** will receive letters outlining how service instability could be affecting point-of-sale systems, appointment software, and customer trust.
- **FCC Complaint #2** will be filed this week, now citing signal manipulation and visibility suppression. Complaint #3 will follow if the issue persists.

Also, for context: a military base and hospital are located in my ZIP code. If local press becomes involved, the optics of targeted throttling in a military service area — instead of replacing a failing node — write their own headline.

This is preventable.

If Comcast has any intention of resolving this issue with integrity, now is the time to act.

Best regards,

Marshall

Grigsby's World Productions

From: Marshall
Sent: Sunday, July 27, 2025 10:09 PM
To: Comcast Executive Customer Relations 4 <ComcastExecutive_CustomerRelations4@comcast.com>
Subject: RE: Comcast Corporate Escalations-ESL05137643-JR

Hi Jeanetta,

So — a Friday and a full weekend have passed with no action. Let's drop the pretense. You and I both know this is a plant-level infrastructure failure. The evidence isn't speculative — it's conclusive:

- PingPlotter traces showing sustained packet loss up to **42.9%** at Comcast's backbone (Seattle iBone)
- Complete loss events recorded and timestamped, disrupting basic service
- Modem logs confirming ongoing **T3/T4 sync failures**
- Internal network verified clean with **0% packet loss** to the gateway
- Technician acknowledged upstream signal spikes and **did not replace the drop**

And yet, all I've received is a vague "I'll reach out to the field team" response — with no timeline, no ticket, and no visible engineering engagement.
This is no longer customer support. It's **corporate deflection** in response to a documented infrastructure fault backed by diagnostics and an active FCC complaint.
Let me be absolutely clear:
If this is not escalated to **plant maintenance** and **node-level review** with confirmation provided within **one business day**, I will proceed with the following:

1. File a **follow-up FCC complaint** citing failure to act on verified evidence
2. Distribute a documented summary of this issue to local residents, including trace logs, modem events, and **step-by-step FCC filing instructions**
3. Actively assist other customers on this node in submitting their own independent complaints

You're not going to outlast me. You're only going to escalate this further — publicly and internally — until someone above your title starts asking why the customer with the logs kept getting ignored.

—

Marshall
Grigsby's World Productions, LLC
FCC Case On File
Case Reference: ESL05137643-JR

From: Comcast Executive Customer Relations 4 <ComcastExecutive_CustomerRelations4@comcast.com>
Sent: Thursday, July 24, 2025 1:26 PM
To: Marshall <marshall@grigsbysworldproductions.com>; Comcast Executive Customer Relations 4 <ComcastExecutive_CustomerRelations4@comcast.com>
Subject: Re: Comcast Corporate Escalations-ESL05137643-JR

Hello Mr. ,

Thank you for verifying your account. I will send an email to my field team for further investigation and follow up when I get a response regarding your inquiry.

Jeanetta R.
Xfinity | Executive Customer Relations
Office: (720) 750-8738
Office Hours: Monday - Friday 9:00 AM - 6:00 PM ET

From: Marshall <marshall@grigsbysworldproductions.com>
Sent: Wednesday, July 23, 2025 6:31 PM
To: Comcast Executive Customer Relations 4 <ComcastExecutive_CustomerRelations4@cable.comcast.com>
Subject: [EXTERNAL] RE: Comcast Corporate Escalations-ESL05137643-JR

Hi Jeanetta,

Here is the requested information for account verification:

Full Service Address:
16-Digit Account Number:
Please confirm once verified so we can proceed. As noted in prior messages, this complaint involves plant-level degradation and was submitted via a formal FCC complaint. I expect a substantive response to the technical evidence within one business day of verification. If no action is confirmed, I will escalate back to the FCC for formal compliance review.

Best,
Marshall
Grigsby's World Productions, LLC

From: Comcast Executive Customer Relations 4 <ComcastExecutive_CustomerRelations4@comcast.com>
Sent: Wednesday, July 23, 2025 3:01 PM
To: Marshall <marshall@grigsbysworldproductions.com>
Subject: Re: Comcast Corporate Escalations-ESL05137643-JR

Hello,

Discussing this case via email is absolutely okay for convenience.

Before we are able to discuss the case details via email, I would just need to verify that I have the correct account attached to the correct case if you do not mind answering the following:

Full Service Address (in which this case is referencing):

Full 16 digit account number:

After the verification is complete, I will omit all of the account number with the exception of the last 4 digits to remain secure through email correspondence.

Kind Regards,
Jeanetta R.
Xfinity | Executive Customer Relations
Office: (720) 750-8738
Office Hours: Monday - Friday 9:00 AM - 6:00 PM EDT

From: Marshall <marshall@grigsbysworldproductions.com>
Sent: Tuesday, July 22, 2025 9:16 PM
To: Comcast Executive Customer Relations 4 <ComcastExecutive_CustomerRelations4@cable.comcast.com>
Subject: [EXTERNAL] RE: Comcast Corporate Escalations-ESL05137643-JR

Hi Jeanetta,
I've attached a new PingPlotter trace collected tonight (8:03–8:13 PM). As you can see, the packet loss issue has worsened — I'm now seeing regular redline dropouts every 90–120 seconds, with up to **12.5% loss at Google's edge and 10.5% loss at Comcast's infrastructure (hop 6)**.
I'd appreciate confirmation that this has been routed to plant maintenance or engineering review. The technician did not replace the full drop, and these worsening dropouts suggest either **return path congestion**, **a failing node**, or **unresolved ingress** at the plant level.
Again, I'm happy to provide trace logs and modem event files. This is still unresolved and now escalating in severity.
Best regards,
Marshall
Managing Member
Grigsby's World Productions, LLC

From: Marshall
Sent: Monday, July 21, 2025 5:21 PM
To: Comcast Executive Customer Relations 4 <ComcastExecutive_CustomerRelations4@comcast.com>
Subject: RE: Comcast Corporate Escalations-ESL05137643-JR

Hello Jeanetta,
Thank you for acknowledging my FCC complaint. I'm available to speak, but I'd like to summarize the core issue in writing for clarity and documentation:

- My connection continues to experience **frequent packet loss, modem sync failures (T3/T4), and recurring dropouts — typically every 10–20 minutes**, with issues worsening overnight.
- A recent field technician replaced an ingress point near the ground block but **did not replace the full drop**. He reviewed signal health using Comcast's internal **Yeti** tool and observed **upstream spikes exceeding -30 dBmV**, despite the node and tap appearing clean at idle. This strongly suggests either a **degraded drop** or **return-path noise** that was not resolved during the service call.
- **Internal wiring has already been replaced**, and modem logs consistently show sync-level failures — not LAN-side issues.
- I've attached **PingPlotter data** showing **40% packet loss at Comcast's backbone (hop 6)** and **100% loss at the Google DNS handshake** during failure events. This confirms the issue is **plant-side degradation**, not user error or application behavior.

I am requesting a full review of the physical infrastructure, including:

- Replacement of the drop line
- Verification or escalation of node health
- Confirmation of stable modem provisioning and upstream assignment
- Review of plant-level integrity and noise sources

Please advise if additional information is required. I've attached the relevant logs and trace data, and I'm happy to provide further diagnostics on request.

Best regards,
Marshall
Managing Member
Grigsby's World Productions, LLC

From: Comcast Executive Customer Relations 4 <ComcastExecutive_CustomerRelations4@comcast.com>
Sent: Monday, July 21, 2025 2:54 PM
To: Marshall <marshall@grigsbysworldproductions.com>
Subject: Comcast Corporate Escalations-ESL05137643-JR

Hello,

Thank you for contacting Comcast's Executive Office. This email serves to acknowledge the receipt of your complaint and we would like the opportunity to address the concerns. Please let me know when you're available so we can discuss this further. You may reach me directly at 1-720-750-8738 or via email at your earliest convenience.

Jeanetta R.
Xfinity | Executive Customer Relations
Office: (720) 750-8738

Office Hours: Monday - Friday 9:00 AM - 6:00 PM EDT

From: Dream Italian Villas & Tours
To: Marshall
Subject: Re: Ford Ave Comcast
Date: Friday, August 1, 2025 8:10:25 AM

Marshall,

I am totally ok if you use my name. The final straw was trying to get help on their stupid chat system where I waited 45 min. This is suppose to be quicker than sitting on hold. I also had issues with their security system and after a year dropped it even though I still had to keep paying for the equipment.

Their contract tactics locking one in and then when it is over if you call back they would give you the "current deal of the day to try to keep you, if you weren't proactive you would pay more.

Good luck!
Claudia

Claudia
Owner & Dream Curator
cell/text
claudia@dreamitalianvillastours.com
www.dreamitalianvillastours.com

On Fri, Aug 1, 2025 at 2:50 AM Marshall <marshall@grigsbysworldproductions.com> wrote:

> Hi Claudia,
>
> Really appreciate you reaching out — it means a lot to hear from others who've been through the same thing. A bunch of your neighbors have had to drop the service for the exact same reasons, and it's been eye-opening how many of these stories line up.
>
> I'm putting together a community book to document what people here have been dealing with — not just the technical issues, but the stress, the wasted time, the workarounds folks have had to invent just to stay connected. Your story really speaks to that.
>
> Would you be open to letting me include your experience? It can be anonymous or named — totally your call based on what feels comfortable.
>
> Thanks again for speaking up. It makes a difference.
>
> Warmly,
> Marshall

Managing Member
Grigsbys World Productions, LLC

From: Dream Italian Villas & Tours <claudia.dreamitaly@gmail.com>
Sent: Thursday, July 31, 2025 9:42 PM
To: Marshall <marshall@grigsbysworldproductions.com>
Subject: Ford Ave Comcast

Hi Marshall,

Thanks for your efforts to get the word out to help rectify Comcast. I had to break up with them 3 years ago & have not looked back since. They made me mad on so many levels…

I went to T-Mobile for internet and went to the world of streaming along with UTube TV (network & live TV). You don't have to use tmobile for your phone but they do offer $50 a month for internet forever, no contracts as long as you don't cancel. I think they sometimes run promos for as low as $40 a month.

Good luck trying to get them to be responsive!

Claudia

Claudia
Owner & Dream Curator
cell/text
claudia@dreamitalianvillastours.com
www.dreamitalianvillastours.com

PingPlotter Free

File Edit Tools Help

Test new hire connections before remote work begins with PingPlotter Cloud. Try Now

www.twitter.com / 162.159.140.229 Interval 2.5 seconds Focus All 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	0 ms Latency 95 m
1	20	663	192.168.0.1	Archer_AX55	0.7	0.4	0.9	3.0	
2	50	663	96.120.103.145	96.120.103.145	10.8	2.9	12.5	7.5	
3	46	184	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.net	11.5	4.9	10.3	25.0	
4	47	663	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	10.8	3.8	14.1	7.1	
5	49	663	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	14.6	7.0	15.1	7.4	
6	75	184	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	14.8	8.9	13.0	40.8	
7	43	184	96.110.34.138	be-2312-pe12.seattle.wa.ibone.comcast.net	15.3	11.3	25.3	23.4	
8	188	663	96.110.34.130	be-2112-pe12.seattle.wa.ibone.comcast.net	14.3	7.2	*	28.4	
9	46	184	108.162.243.33	108.162.243.33	17.2	12.4	14.9	25.0	
10	50	663	162.159.140.229	www.twitter.com	14.5	7.9	13.9	7.5	
	50	663		**Round Trip (ms)**	14.5	7.9	13.9	7.5	Focus: 10:29:48p - 10:57:29p

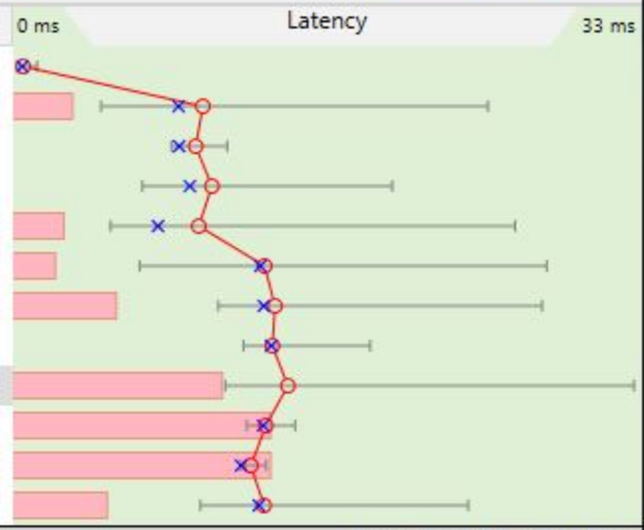
PingPlotter Free

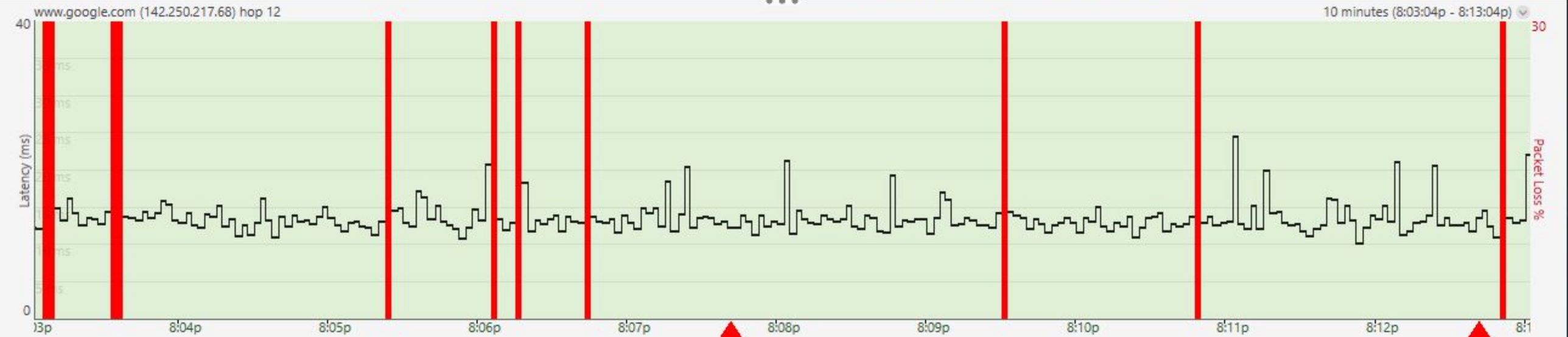
File Edit Tools Help

Try PingPlotter Cloud if you need assisted troubleshooting tools. Try Now

www.google.com / 142.250.217.68 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		239	192.168.0.1	Archer_AX55	0.5	0.3	0.5	
2	7	239	96.120.103.145	96.120.103.145	10.2	4.7	8.9	2.9
3		9	68.86.98.169	po-303-1215-rur01.bremerton.wa.seattle.comcast.net	9.8	8.5	8.9	
4		9	69.139.163.130	po-2-rur02.bremerton.wa.seattle.comcast.net	10.7	7.0	9.5	
5	6	239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	10.0	5.3	7.8	2.5
6	5	239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	13.5	6.8	13.3	2.1
7	6	119	68.86.93.1	be-36111-cs01.seattle.wa.ibone.comcast.net	14.1	11.1	13.5	5.0
8		8	96.110.32.226	be-2111-pe11.seattle.wa.ibone.comcast.net	14.0	12.4	13.9	
9	13	128	108.170.255.127	108.170.255.127	14.8	11.4	*	10.2
10	1	8	142.251.229.135	142.251.229.135	13.6	12.6	13.5	12.5
11	1	8	142.251.55.197	142.251.55.197	12.8	12.2	12.3	12.5
12	11	239	142.250.217.68	www.google.com	13.5	10.1	13.2	4.6
	11	239		**Round Trip (ms)**	13.5	10.1	13.2	4.6





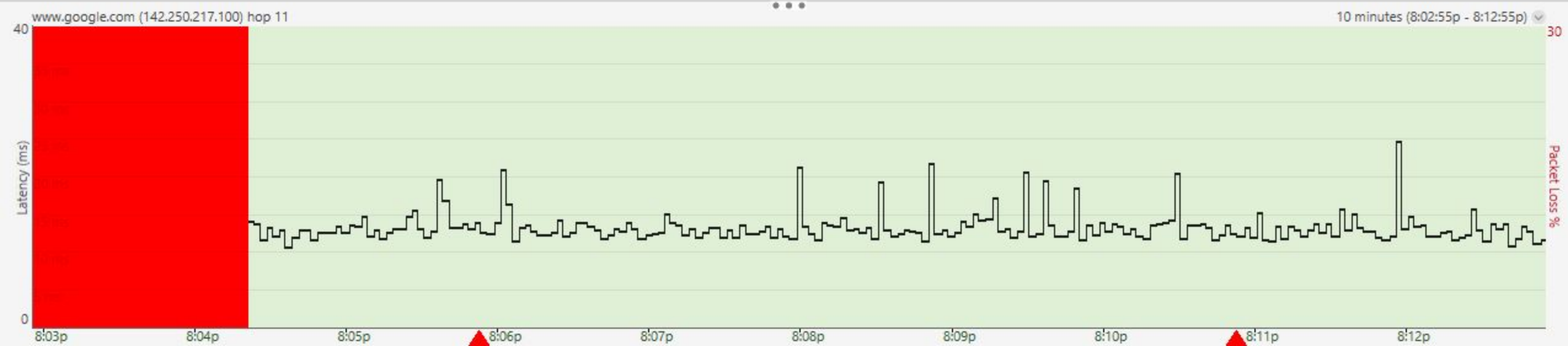
PingPlotter Free

File Edit Tools Help

PingPlotter alerts will notify you instantly of any issues. Upgrade

www.google.com / 142.250.217.100 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	Latency (0 ms – 104 ms)
1	10	239	192.168.0.1	Archer_AX55	0.6	0.4	0.6	4.2	
2	34	239	96.120.103.145	96.120.103.145	9.7	3.0	7.9	14.2	
3	34	119	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.net	9.9	7.2	9.8	28.6	
4	34	239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	10.1	4.6	9.9	14.2	
5	34	239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	15.0	7.1	13.1	14.2	
6	51	119	68.86.93.13	be-36141-cs04.seattle.wa.ibone.comcast.net	14.0	11.2	13.7	42.9	
7	33	119	96.110.34.142	be-2412-pe12.seattle.wa.ibone.comcast.net	14.1	11.1	13.5	27.7	
8	49	169	96.110.34.130	be-2112-pe12.seattle.wa.ibone.comcast.net	13.4	11.1	*	29.0	
9	33	239	108.170.255.127	108.170.255.127	14.2	11.6	13.9	13.8	
10	33	119	142.251.55.201	142.251.55.201	13.4	7.2	16.4	27.7	
11	34	239	142.250.217.100	www.google.com	13.3	10.6	11.1	14.2	
	34	239		**Round Trip (ms)**	13.3	10.6	11.1	14.2	Focus: 8:02:55p - 8:12:55p



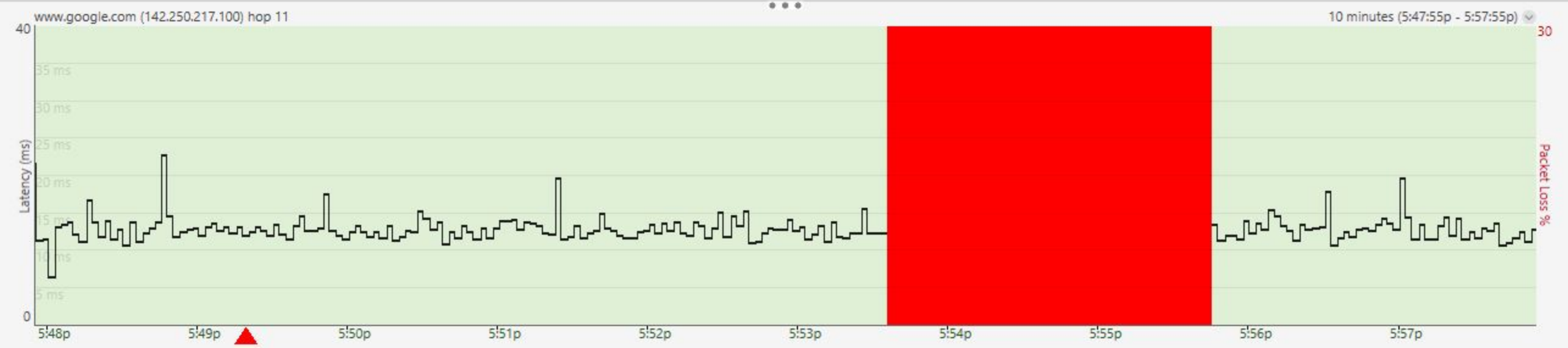
PingPlotter Free

File Edit Tools Help

PingPlotter alerts will notify you instantly of any issues. Upgrade

www.google.com / 142.250.217.100 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	Latency (0 ms – 109 ms)
1	19	239	192.168.0.1	Archer_AX55	0.6	0.4	0.6	7.9	
2	52	239	96.120.103.145	96.120.103.145	9.6	6.9	11.7	21.8	
3	52	239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.net	9.9	3.9	9.8	21.8	
4	52	239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.6	4.4	7.2	21.8	
5	52	239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	15.2	10.8	13.4	21.8	
6	101	205	68.86.93.13	be-36141-cs04.seattle.wa.ibone.comcast.net	13.1	9.2	13.3	49.3	
7	52	206	96.110.34.142	be-2412-pe12.seattle.wa.ibone.comcast.net	14.0	10.5	12.6	25.2	
	239		-				*	100.0	
9	52	206	108.170.255.127	108.170.255.127	14.0	8.4	13.4	25.2	
10	52	206	142.251.55.201	142.251.55.201	13.0	6.6	12.5	25.2	
11	52	239	142.250.217.100	www.google.com	12.8	6.5	11.1	21.8	
	52	239		**Round Trip (ms)**	12.8	6.5	11.1	21.8	Focus: 5:47:55p - 5:57:55p



Command Prompt

```
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time=1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.0.1:
    Packets: Sent = 100, Received = 100, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum = 1ms, Average = 0ms

C:\Users\Marshall>o
```

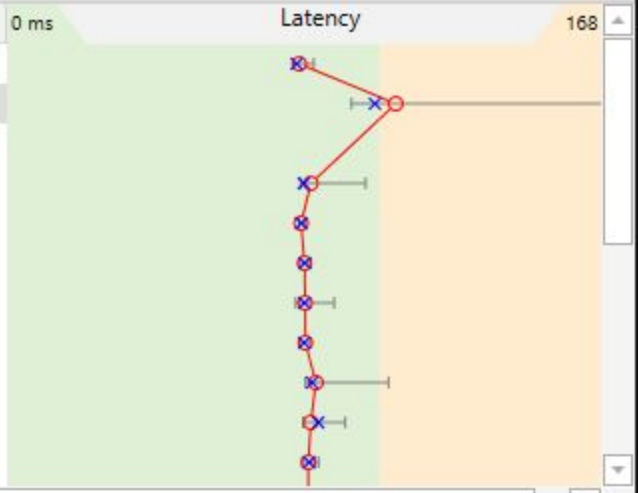
File Edit Tools Help

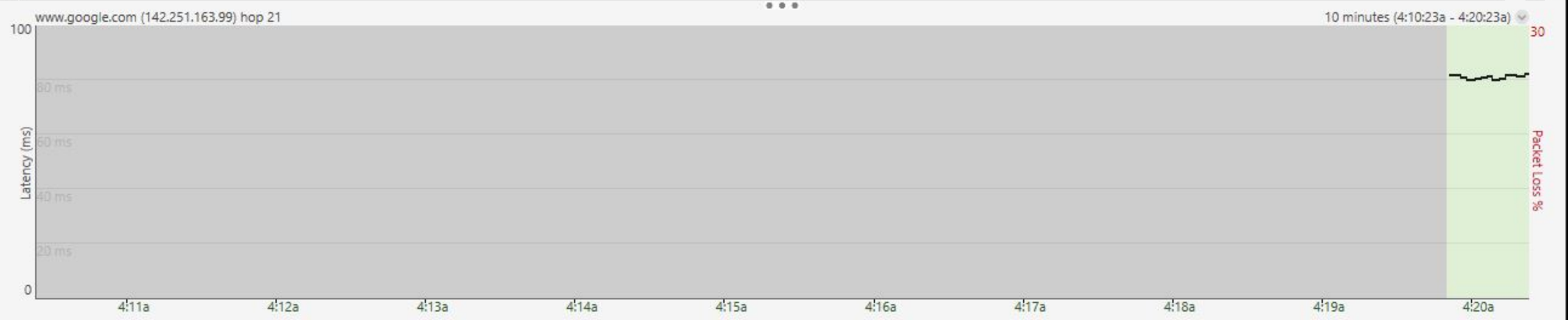
Monitor hundreds of computers in a central dashboard with PingPlotter Cloud. Try Now

7/28/2025 4:08 AM ICMP Error 1232: The network location cannot be reached. For information about network troubleshooting, see Windows Help

www.google.com / 142.251.163.99 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		12	10.64.0.1	10.64.0.1	79.3	77.7	78.7	
2		12	103.81.230.1	103.81.230.1	105.6	93.5	99.9	
	12		-				*	100.0
4		12	65.175.48.81	ae9-105.cr1-was1.ip4.gtt.net	82.5	79.7	80.6	
5		12	69.174.23.134	as15169.cr3-was1.ip4.gtt.net	79.9	79.3	79.9	
6		12	192.178.248.33	192.178.248.33	80.8	79.5	80.9	
7		12	192.178.248.38	192.178.248.38	81.0	78.4	80.8	
8		12	216.239.35.162	216.239.35.162	81.0	79.5	80.7	
9		12	142.250.215.195	142.250.215.195	83.9	81.1	82.9	
10		12	172.253.67.44	172.253.67.44	82.5	80.4	84.5	
11		12	142.250.235.95	142.250.235.95	81.8	80.3	82.1	





PingPlotter Free

File Edit Tools Help

Monitor two targets at once and compare the results with PingPlotter Standard. Upgrade

www.twitter.com / 162.159.140.229 Interval 2.5 seconds Focus Auto 100ms 200ms

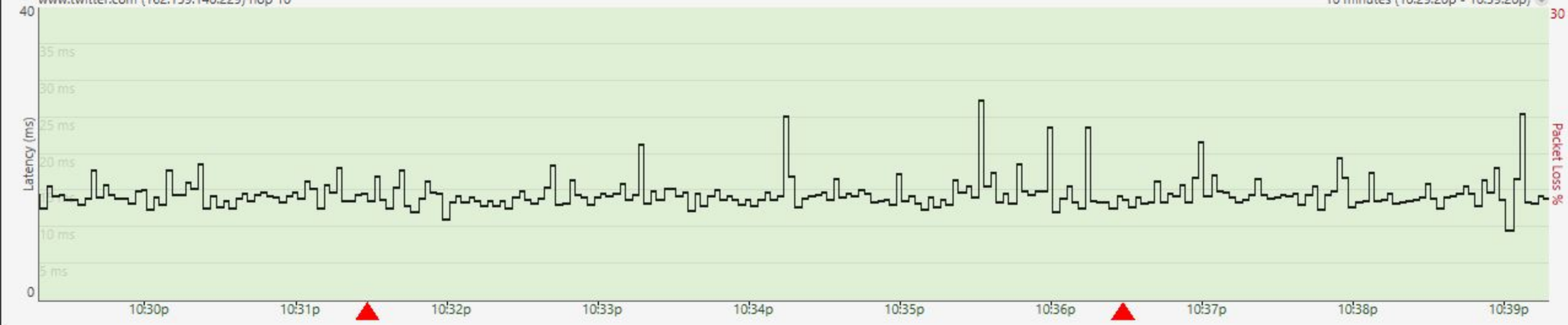
Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		239	192.168.0.1	Archer_AX55	0.7	0.4	0.6	
2		239	96.120.103.145	96.120.103.145	11.0	3.6	16.1	
3		239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.net	11.0	3.8	13.0	
4		239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	10.9	7.2	10.7	
5		239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	16.5	11.4	15.2	
6	41	119	68.86.93.13	be-36141-cs04.seattle.wa.ibone.comcast.net	14.3	11.1	*	34.5
7		119	96.110.44.94	be-2413-pe13.seattle.wa.ibone.comcast.net	14.6	11.9	17.2	
	239		-				*	100.0
9		119	108.162.243.51	108.162.243.51	20.7	12.1	61.8	
10		239	162.159.140.229	www.twitter.com	14.5	9.5	14.1	
		239		**Round Trip (ms)**	14.5	9.5	14.1	

0 ms Latency 109 ms

Focus: 10:29:20p - 10:39:20p

www.twitter.com (162.159.140.229) hop 10

10 minutes (10:29:20p - 10:39:20p)



PingPlotter Free

File Edit Tools Help

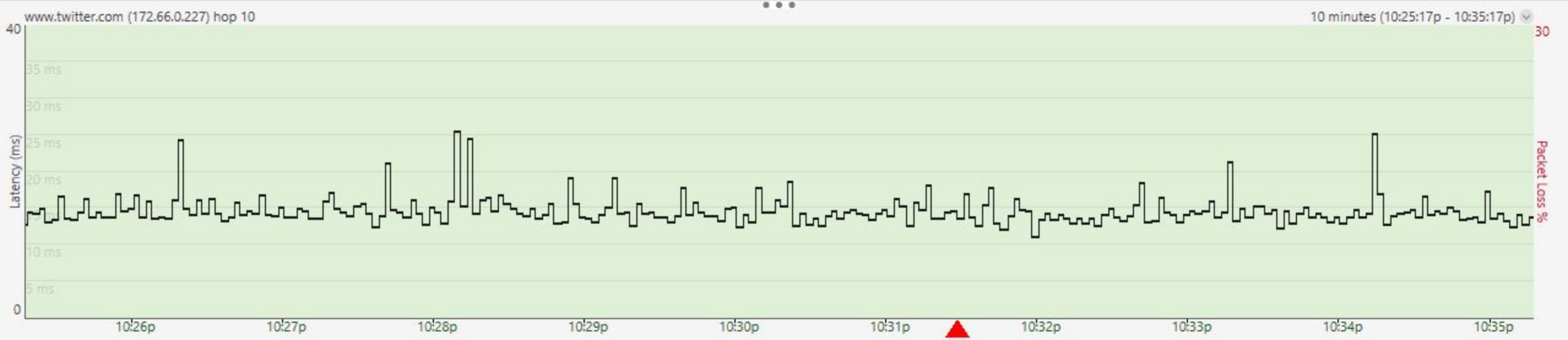
Monitor hundreds of computers in a central dashboard with PingPlotter Cloud. Try Now

www.twitter.com / 172.66.0.227 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		239	192.168.0.1	Archer_AX55	0.7	0.4	0.9	
2		239	96.120.103.145	96.120.103.145	11.0	3.6	8.7	
3		239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.net	11.1	3.8	8.8	
4		239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	11.1	7.2	10.1	
5		239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	15.3	8.1	13.1	
6		91	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	14.2	10.5	12.8	
7		91	96.110.44.90	be-2313-pe13.seattle.wa.ibone.comcast.net	14.9	12.1	12.8	
	239		-				*	100.0
9		91	108.162.243.35	108.162.243.35	16.5	11.8	13.4	
10		239	172.66.0.227	www.twitter.com	14.6	11.0	12.7	
		239		Round Trip (ms)	14.6	11.0	12.7	

0 ms Latency 89 ms

Focus: 10:25:17p - 10:35:17p



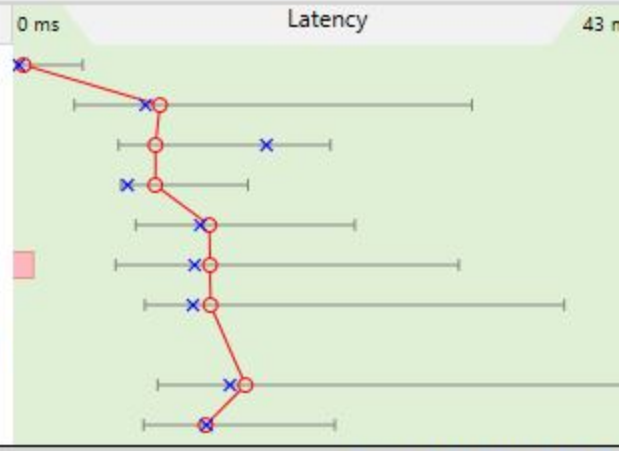
PingPlotter Free

File Edit Tools Help

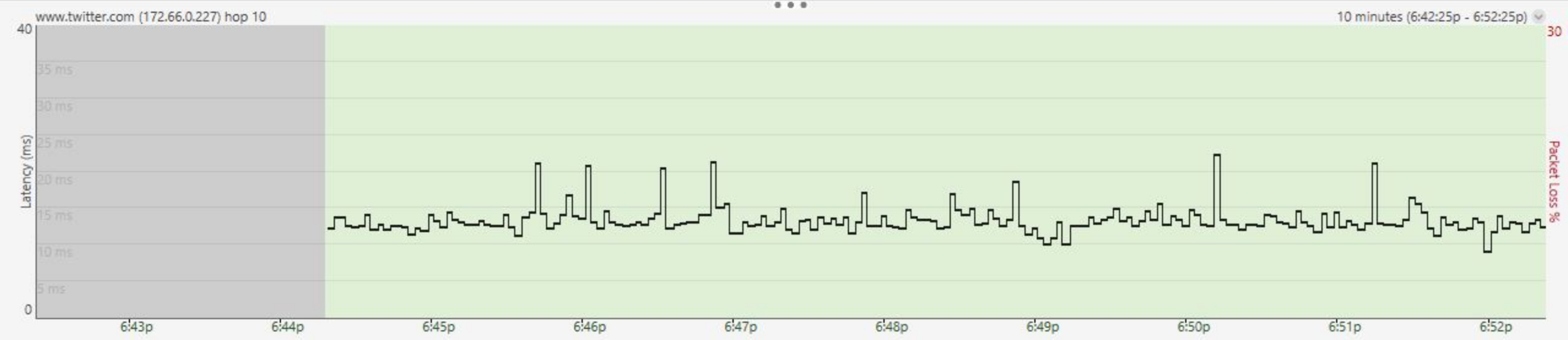
Automatically detect potential network issues with PingPlotter Cloud. Try Now

www.twitter.com / 172.66.0.227 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		195	192.168.0.1	Archer_AX55	0.7	0.4	0.4	
2		195	96.120.103.145	96.120.103.145	10.1	4.2	9.1	
3		195	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.net	9.8	7.3	17.5	
4		195	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.8	7.4	7.9	
5		195	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	13.5	8.5	12.9	
6	2	194	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	13.6	7.1	12.5	1.0
7		194	96.110.44.90	be-2313-pe13.seattle.wa.ibone.comcast.net	13.6	9.1	12.4	
	194		-				*	100.0
9		194	108.162.243.35	108.162.243.35	16.0	10.0	15.0	
10		194	172.66.0.227	www.twitter.com	13.3	9.0	13.3	
		194		**Round Trip (ms)**	13.3	9.0	13.3	



Focus: 6:44:17p - 6:52:25p



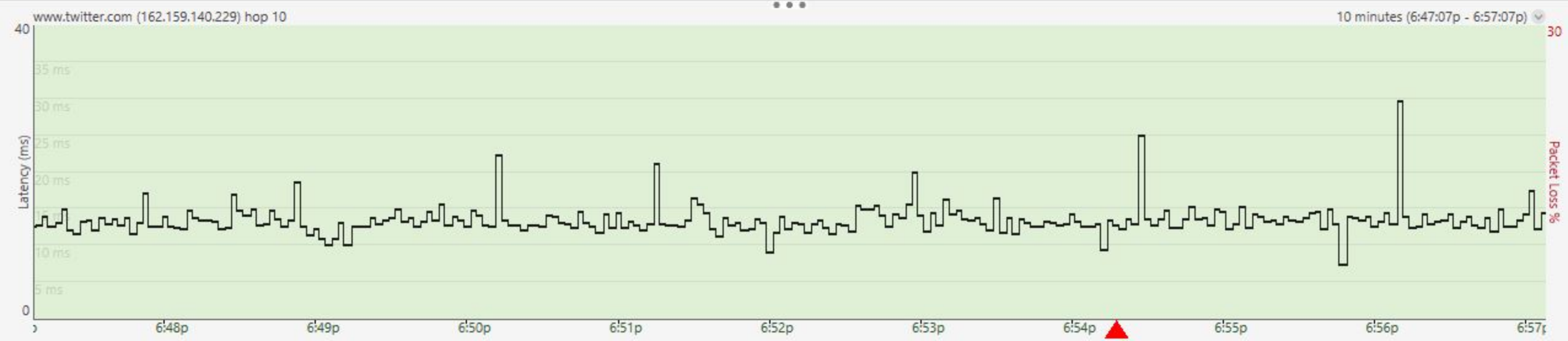
PingPlotter Free

File Edit Tools Help

Automatically detect potential network issues with PingPlotter Cloud. Try Now

www.twitter.com / 162.159.140.229 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	Latency (0 ms – 32 ms)
1		239	192.168.0.1	Archer_AX55	0.7	0.4	0.6		
2		239	96.120.103.145	96.120.103.145	10.1	4.2	7.9		
3		239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.net	9.8	7.1	8.7		
4		239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.9	6.4	8.5		
5		239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	13.6	8.5	12.7		
6	23	67	68.86.93.13	be-36141-cs04.seattle.wa.ibone.comcast.net	13.6	8.8	13.9	34.3	
7		68	96.110.44.94	be-2413-pe13.seattle.wa.ibone.comcast.net	13.7	11.5	14.7		
	239		-				*	100.0	
9		68	108.162.243.51	108.162.243.51	15.3	8.5	8.5		
10		239	162.159.140.229	www.twitter.com	13.4	7.3	12.1		
		239		**Round Trip (ms)**	13.4	7.3	12.1		Focus: 6:47:07p - 6:57:07p



PingPlotter Free

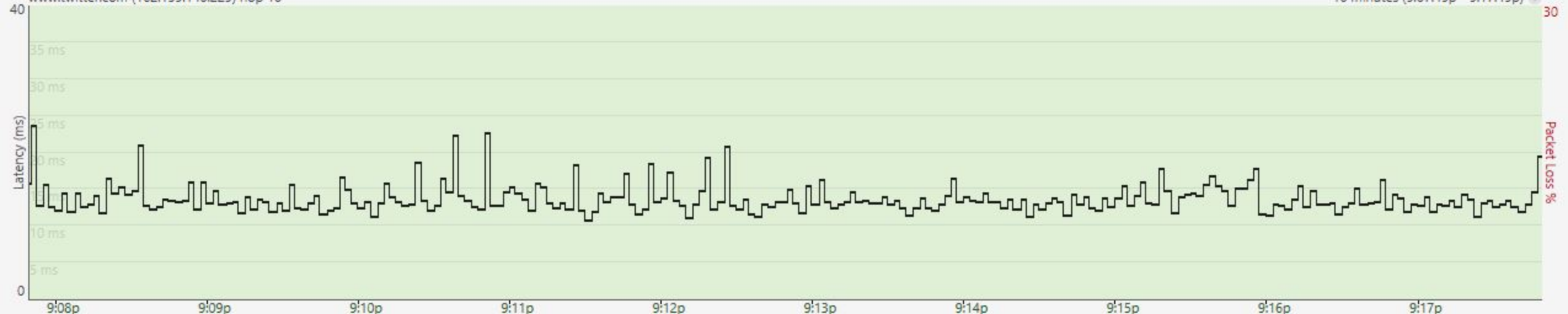
File Edit Tools Help

Automatically detect potential network issues with PingPlotter Cloud. Try Now

www.twitter.com / 162.159.140.229 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	Latency (0 ms – 47 m)
1		239	192.168.0.1	Archer_AX55	0.8	0.3	0.7		
2		239	96.120.103.145	96.120.103.145	9.7	4.7	8.7		
3		239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.net	9.7	4.8	8.5		
4		239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.6	3.4	9.0		
5		239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	13.4	10.5	12.1		
6	82	239	68.86.93.13	be-36141-cs04.seattle.wa.ibone.comcast.net	13.2	11.1	12.1	34.3	
7		239	96.110.44.94	be-2413-pe13.seattle.wa.ibone.comcast.net	13.4	7.5	13.1		
	239		-				*	100.0	
9		239	108.162.243.51	108.162.243.51	15.7	10.8	32.0		
10		239	162.159.140.229	www.twitter.com	13.6	10.6	14.5		
		239		**Round Trip (ms)**	13.6	10.6	14.5		Focus: 9:07:49p - 9:17:49p

www.twitter.com (162.159.140.229) hop 10 — 10 minutes (9:07:49p - 9:17:49p)



PingPlotter Free

File Edit Tools Help

Trace hundreds of targets at once with PingPlotter Professional. Upgrade

www.twitter.com / 162.159.140.229 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	0 ms Latency 2780 ms
1		239	192.168.0.1	Archer_AX55	0.8	0.5	0.7		
2	1	239	96.120.103.145	96.120.103.145	11.8	3.8	8.6	0.4	
3	1	239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	11.6	5.5	8.7	0.4	
4	1	239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	11.3	3.3	8.1	0.4	
5	1	239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	15.1	10.6	12.0	0.4	
6	39	116	68.86.93.13	be-36141-cs04.seattle.wa.ibone.comcast.net	13.7	11.0	12.0	33.6	
7	1	119	96.110.44.94	be-2413-pe13.seattle.wa.ibone.comcast.net	16.1	11.1	11.1	0.8	
	239		-				*	100.0	
9		119	108.162.243.51	108.162.243.51	40.3	11.3	12.6		
10	1	239	162.159.140.229	www.twitter.com	16.1	10.0	12.1	0.4	
	1	239		**Round Trip (ms)**	16.1	10.0	12.1	0.4	Focus: 9:40:34p - 9:50:34p

www.twitter.com (162.159.140.229) hop 10 — 10 minutes (9:40:34p - 9:50:34p)

9:50:35 PM

Wednesday, July 30, 2025

July 2025

Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Today

Add an event or reminder

No events

PingPlotter Free

File Edit Tools Help

Trace hundreds of targets at once with PingPlotter Professional. Upgrade

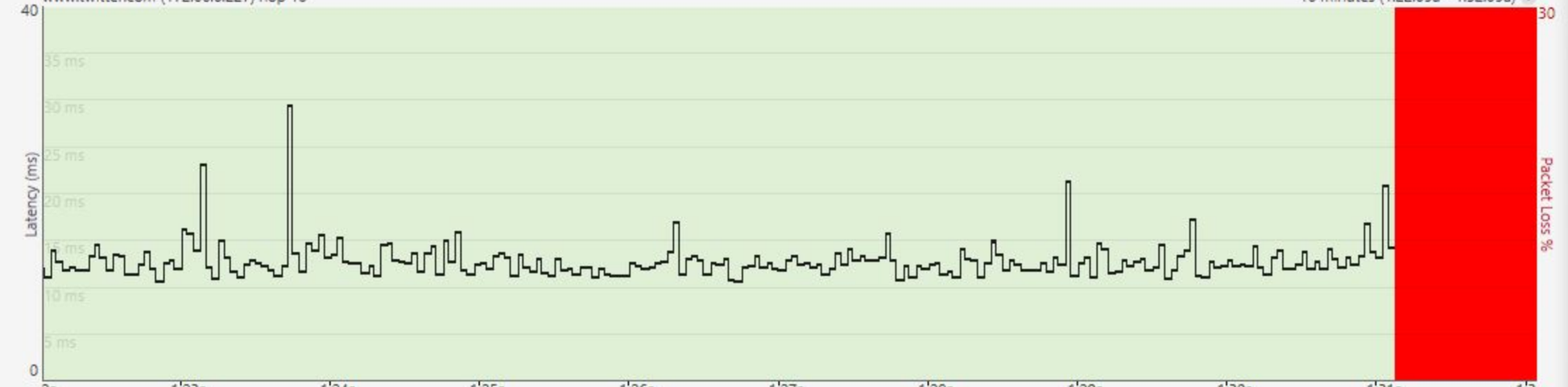
www.twitter.com / 172.66.0.227 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1	18	239	192.168.0.1	Archer_AX55	0.8	0.4	0.9	7.5
2	22	239	96.120.103.145	96.120.103.145	9.3	7.1	*	9.2
3	23	239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	9.4	6.9	*	9.6
4	23	239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.2	3.5	*	9.6
5	23	239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	12.9	7.6	*	9.6
6	26	239	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	13.0	10.5	*	10.9
7	23	239	96.110.44.90	be-2313-pe13.seattle.wa.ibone.comcast.net	13.0	8.0	*	9.6
	239		-				*	100.0
9	23	239	108.162.243.35	108.162.243.35	14.7	10.7	*	9.6
10	23	239	172.66.0.227	www.twitter.com	12.8	10.6	*	9.6
	23	239		**Round Trip (ms)**	12.8	10.6	*	9.6

0 ms Latency 42 ms

Focus: 1:22:09a - 1:32:09a

www.twitter.com (172.66.0.227) hop 10 10 minutes (1:22:09a - 1:32:09a)



1:32:09 AM

Thursday, July 31, 2025

July 2025

Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Today

Add an event or reminder

No events

Hide agenda

PingPlotter Free

File Edit Tools Help

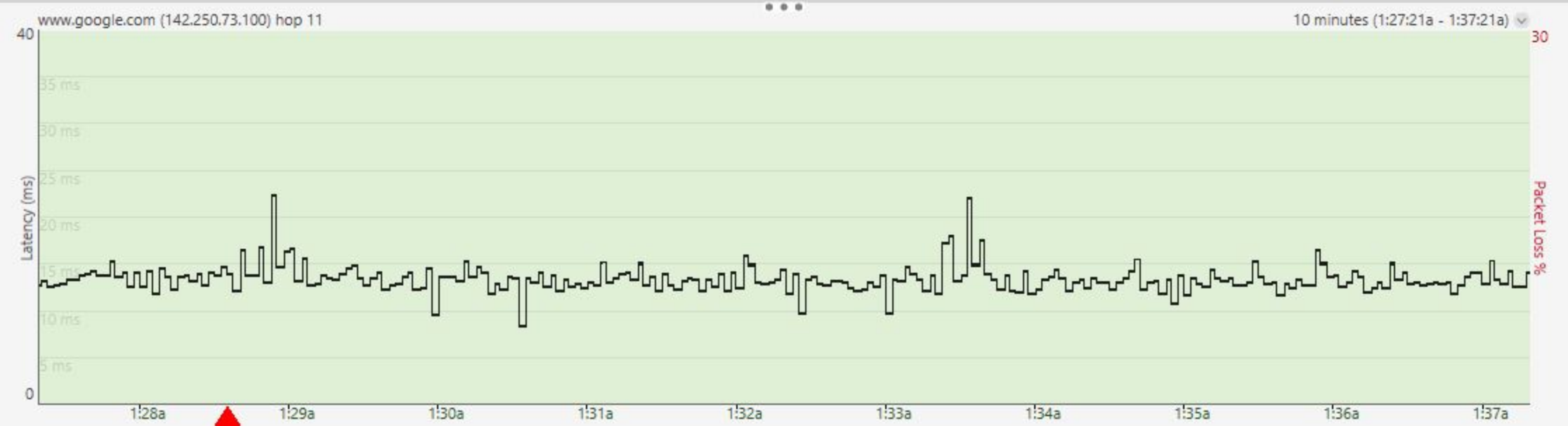
Trace hundreds of targets at once with PingPlotter Professional. Upgrade

www.google.com / 142.250.73.100 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		239	192.168.0.1	Archer_AX55	0.7	0.4	0.5	
2		239	96.120.103.145	96.120.103.145	10.0	4.7	10.2	
3		239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	10.2	8.0	11.2	
4		239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	10.2	3.8	9.9	
5		239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	13.7	11.4	14.2	
6	1	239	68.86.93.1	be-36111-cs01.seattle.wa.ibone.comcast.net	13.8	8.0	13.1	0.4
7		210	96.110.34.130	be-2112-pe12.seattle.wa.ibone.comcast.net	13.6	7.4	14.1	
	239	239	96.110.32.238	be-2411-pe11.seattle.wa.ibone.comcast.net			*	100.0
9		210	192.178.105.141	192.178.105.141	13.5	11.0	16.3	
10		210	142.251.64.87	142.251.64.87	13.5	8.9	14.1	
11		239	142.250.73.100	www.google.com	13.4	8.4	12.6	
		239		**Round Trip (ms)**	13.4	8.4	12.6	

0 ms Latency 38 ms

Focus: 1:27:21a - 1:37:21a



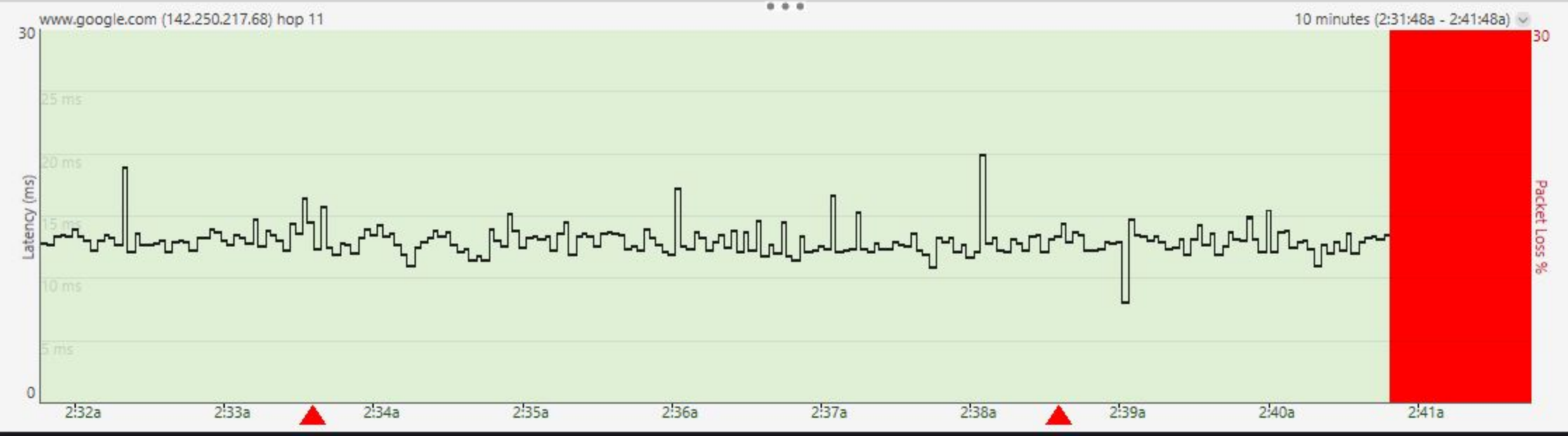
PingPlotter Free

File Edit Tools Help

Test new hire connections before remote work begins with PingPlotter Cloud. Try Now

www.google.com / 142.250.217.68 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	Latency 0 ms – 24 ms
1	18	239	192.168.0.1	Archer_AX55	0.7	0.5	0.8	7.5	
2	23	239	96.120.103.145	96.120.103.145	9.8	8.0	*	9.6	
3	23	239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	9.9	7.4	*	9.6	
4	23	239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.9	4.6	*	9.6	
5	23	239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	13.2	11.1	*	9.6	
6	32	239	68.86.93.1	be-36111-cs01.seattle.wa.ibone.comcast.net	13.5	11.7	*	13.4	
7	40	239	96.110.32.226	be-2111-pe11.seattle.wa.ibone.comcast.net	13.5	9.6	*	16.7	
	239	239	96.110.32.238	be-2411-pe11.seattle.wa.ibone.comcast.net			*	100.0	
9	23	119	142.251.229.135	142.251.229.135	13.7	12.0	*	19.3	
10	23	119	142.251.55.197	142.251.55.197	12.9	11.5	*	19.3	
11	23	239	142.250.217.68	www.google.com	13.0	8.1	*	9.6	
	23	239		**Round Trip (ms)**	13.0	8.1	*	9.6	Focus: 2:31:48a - 2:41:48a



PingPlotter Free

File Edit Tools Help

Respond to problems faster with alerts. Upgrade

www.google.com / 142.250.217.68 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		239	192.168.0.1	Archer_AX55	0.7	0.4	0.7	
2		239	96.120.103.145	96.120.103.145	10.4	3.9	7.6	
3		49	68.86.98.169	po-303-1215-rur01.bremerton.wa.seattle.comcast.ne	10.3	7.9	9.3	
4		49	69.139.163.130	po-2-rur02.bremerton.wa.seattle.comcast.net	10.5	8.4	17.3	
5		239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	10.3	4.4	11.8	
6		239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	14.9	7.7	13.8	
7	7	116	68.86.93.1	be-36111-cs01.seattle.wa.ibone.comcast.net	13.9	8.0	20.3	6.0
8	7	49	96.110.32.226	be-2111-pe11.seattle.wa.ibone.comcast.net	13.9	10.3	13.4	14.3
9	48	239	192.178.105.141	192.178.105.141	14.0	11.5	*	20.1
10		49	142.251.229.135	142.251.229.135	14.1	9.4	14.9	
11		49	142.251.55.197	142.251.55.197	13.4	11.3	13.0	
12		239	142.250.217.68	www.google.com	13.5	10.7	13.9	
		239		**Round Trip (ms)**	13.5	10.7	13.9	

0 ms Latency 165 r

Focus: 5:50:05p - 6:00:05

www.google.com (142.250.217.68) hop 12 10 minutes (5:50:05p - 6:00:05p)

40 35 ms 30 ms 25 ms 20 ms 10 ms 5 ms 0

Latency (ms) Packet Loss %

30

5:51p 5:52p 5:54p 5:55p 5:56p 5:57p 5:59p

6:00:06 PM

Friday, August 1, 2025

August 2025

Su	Mo	Tu	We	Th	Fr	Sa
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

Today

Add an event or reminder

No events

Hide agenda

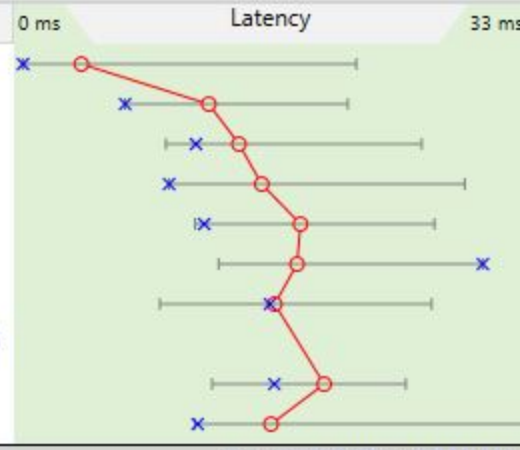
PingPlotter Free

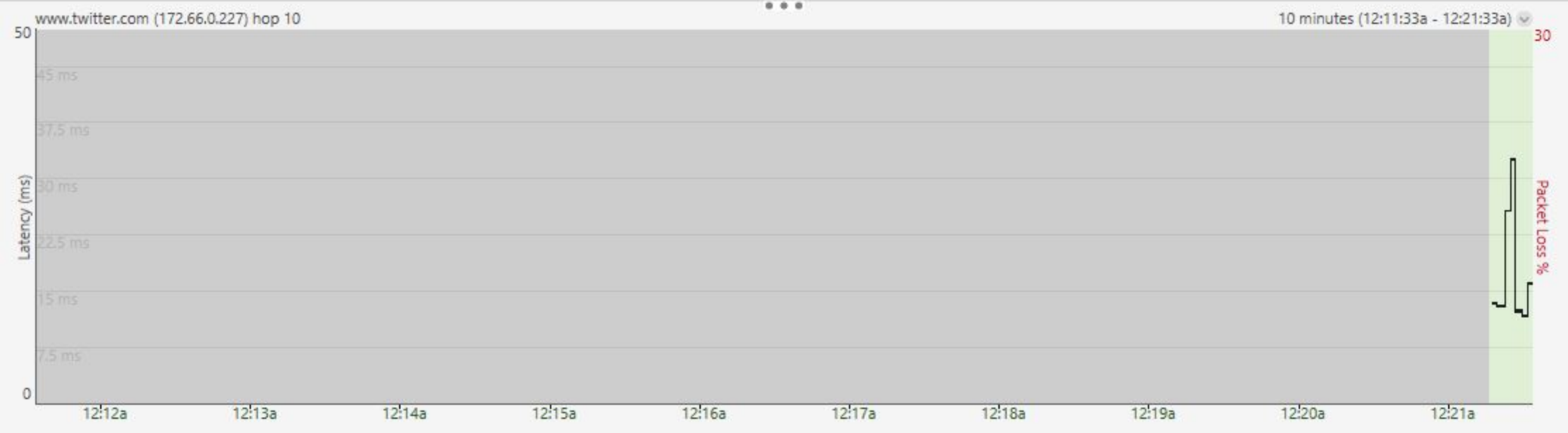
File Edit Tools Help

Try PingPlotter Cloud for remote network monitoring. Try Now

www.twitter.com / 172.66.0.227 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		8	192.168.0.1	Archer_AX55	4.3	0.6	0.6	
2		8	96.120.103.145	96.120.103.145	12.5	7.1	7.1	
3		8	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	14.5	9.8	11.7	
4		8	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	15.9	10.0	10.0	
5		8	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	18.4	11.6	12.2	
6		8	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	18.2	13.1	30.1	
7		8	96.110.44.90	be-2313-pe13.seattle.wa.ibone.comcast.net	16.8	9.4	16.4	
	8		-				*	100.0
9		8	108.162.243.35	108.162.243.35	19.9	12.7	16.7	
10		8	172.66.0.227	www.twitter.com	16.5	11.6	11.8	
		8		**Round Trip (ms)**	16.5	11.6	11.8	





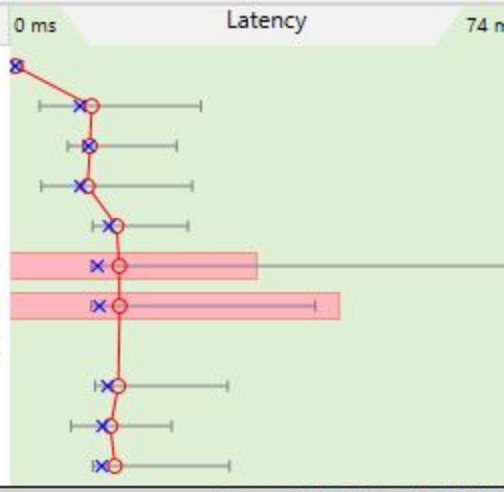
PingPlotter Free

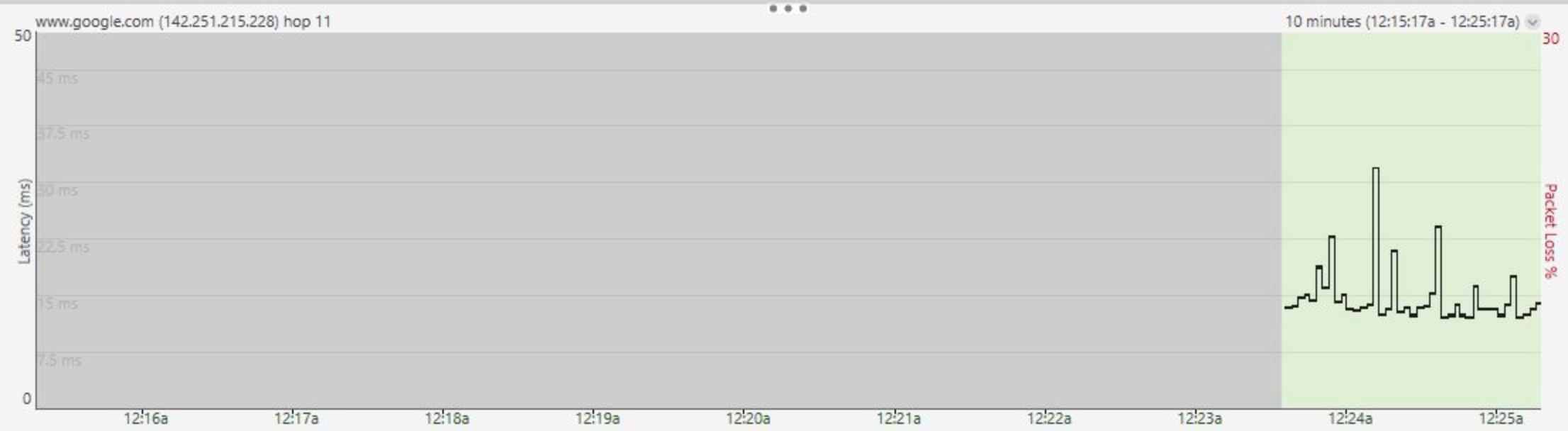
File Edit Tools Help

Monitor hundreds of computers in a central dashboard with PingPlotter Cloud. Try Now

www.google.com / 142.251.215.228 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		42	192.168.0.1	Archer_AX55	0.7	0.5	0.7	
2		42	96.120.103.145	96.120.103.145	11.9	4.3	10.2	
3		42	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	11.6	8.4	11.4	
4		42	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	11.3	4.6	10.2	
5		42	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	15.5	12.0	14.4	
6	6	41	68.86.93.13	be-36141-cs04.seattle.wa.ibone.comcast.net	15.9	11.8	12.7	14.6
7	8	41	96.110.32.238	be-2411-pe11.seattle.wa.ibone.comcast.net	15.9	11.8	13.0	19.5
	42		-				*	100.0
9		42	142.251.70.97	142.251.70.97	15.7	12.4	14.2	
10		42	216.239.56.223	216.239.56.223	14.6	8.8	13.5	
11		42	142.251.215.228	www.google.com	15.2	12.0	13.3	
		42		**Round Trip (ms)**	15.2	12.0	13.3	





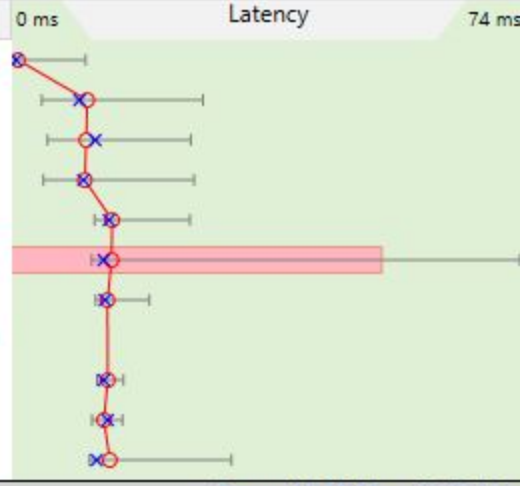
PingPlotter Free

File Edit Tools Help

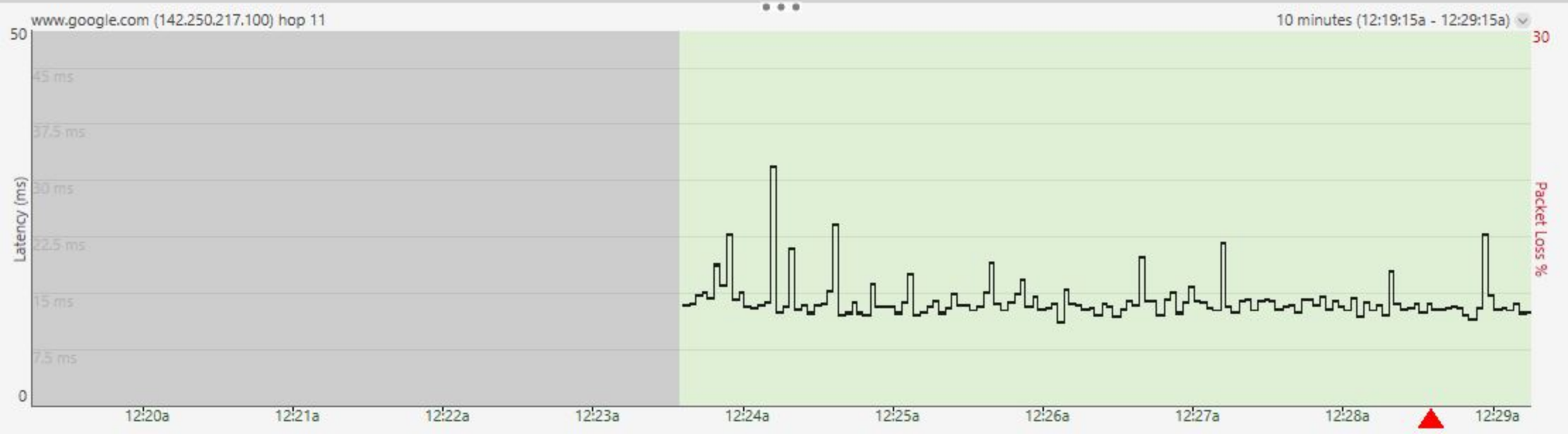
Try PingPlotter Cloud for remote network monitoring. Try Now

www.google.com / 142.250.217.100 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1		137	192.168.0.1	Archer_AX55	0.9	0.4	0.6	
2		137	96.120.103.145	96.120.103.145	10.9	4.3	9.8	
3		137	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	10.8	5.2	12.1	
4		137	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	10.6	4.6	10.4	
5		137	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	14.5	12.0	14.1	
6	30	137	68.86.93.13	be-36141-cs04.seattle.wa.ibone.comcast.net	14.5	11.6	13.3	21.9
7		16	96.110.34.142	be-2412-pe12.seattle.wa.ibone.comcast.net	13.9	12.2	13.5	
	137		-				*	100.0
9		16	108.170.255.127	108.170.255.127	13.9	12.3	13.3	
10		16	142.251.55.201	142.251.55.201	13.3	11.6	13.9	
11		137	142.250.217.100	www.google.com	14.2	11.3	12.3	
		137		**Round Trip (ms)**	14.2	11.3	12.3	



Focus: 12:23:35a - 12:29:15a



PingPlotter Free

File Edit Tools Help

Need some friendly advice to fix a problem? Try Now

www.twitter.com / 172.66.0.227 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	0 ms Latency 81 ms
1		239	192.168.0.1	Archer_AX55	0.8	0.5	0.6		
2		239	96.120.103.145	96.120.103.145	9.0	7.2	9.8		
3		239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	9.0	6.5	8.8		
4		239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.0	6.9	10.4		
5		239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	13.6	10.4	12.1		
6		180	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	12.9	10.3	12.4		
7		180	96.110.44.90	be-2313-pe13.seattle.wa.ibone.comcast.net	13.0	8.5	12.5		
	239		-				*	100.0	
9		180	108.162.243.35	108.162.243.35	17.0	11.0	13.2		
10		239	172.66.0.227	www.twitter.com	12.5	9.0	11.6		
		239		**Round Trip (ms)**	12.5	9.0	11.6		Focus: 1:11:59a - 1:21:59a

1:22:00 AM

Thursday, July 31, 2025

July 2025

Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Today

Add an event or reminder

No events

Hide agenda

Command Prompt - ping 192.168.0.1 -n 100

```
'-t' is not recognized as an internal or external command,
operable program or batch file.

C:\Users\Marshall>ping 192.168.0.1 -n 100

Pinging 192.168.0.1 with 32 bytes of data:
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time=1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time=1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
```

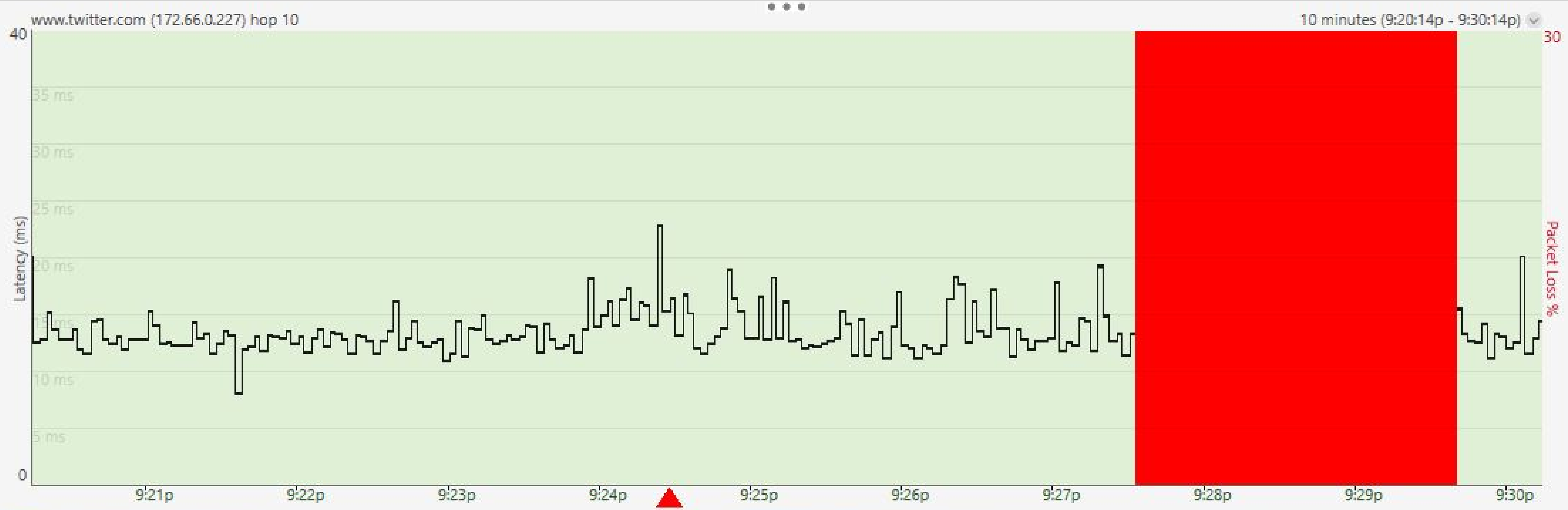
PingPlotter Free

File Edit Tools Help

Try PingPlotter Cloud to share live, read-only data with your customers. Try Now

www.twitter.com / 172.66.0.227 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	Latency (0 ms – 122 ms)
1	19	239	192.168.0.1	Archer_AX55	0.8	0.5	0.6	7.9	
2	51	239	96.120.103.145	96.120.103.145	9.7	3.4	9.1	21.3	
3	51	239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	9.7	5.2	9.1	21.3	
4	51	239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.9	3.6	9.2	21.3	
5	51	239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	15.5	10.6	12.8	21.3	
6	51	138	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	13.9	11.1	13.3	37.0	
7	51	138	96.110.44.90	be-2313-pe13.seattle.wa.ibone.comcast.net	13.8	11.3	13.2	37.0	
	239		-				*	100.0	
9	51	138	108.162.243.35	108.162.243.35	15.2	11.2	17.7	37.0	
10	51	239	172.66.0.227	www.twitter.com	13.5	8.0	13.0	21.3	
	51	239		Round Trip (ms)	13.5	8.0	13.0	21.3	Focus: 9:20:14p - 9:30:14p



9:30:15 PM

Wednesday, July 30, 2025

July 2025

Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Today

Command Prompt

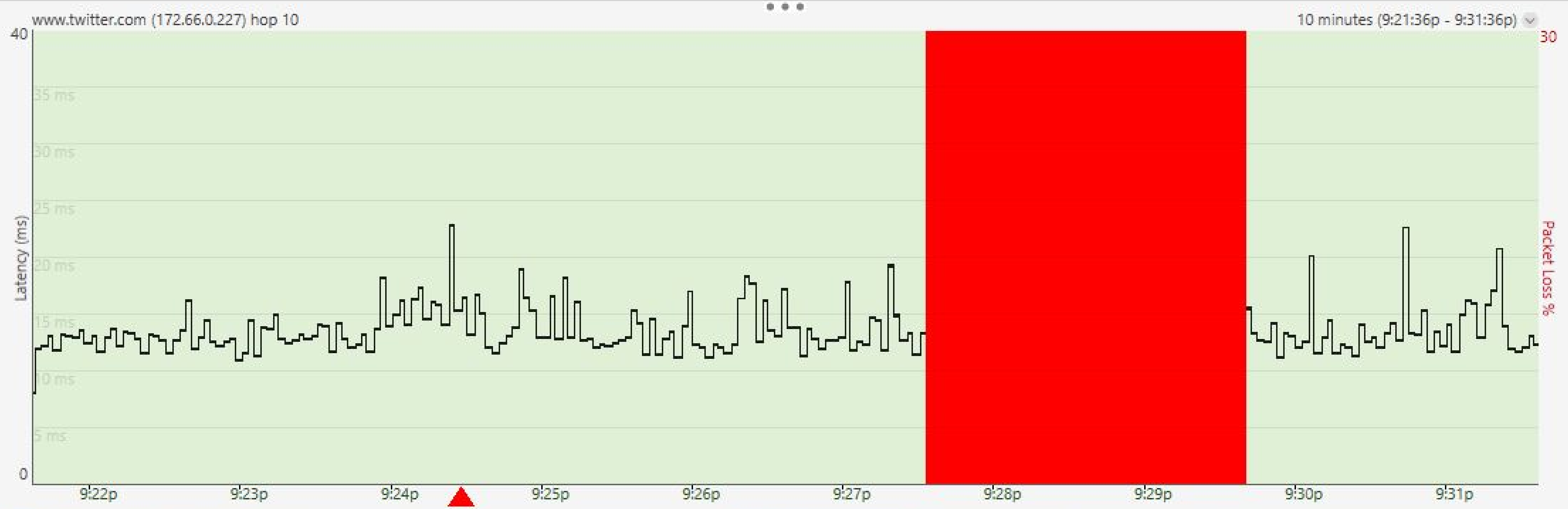
```
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.0.1:
    Packets: Sent = 100, Received = 100, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum = 1ms, Average = 0ms

C:\Users\Marshall>
```

PingPlotter Free

File Edit Tools Help

www.twitter.com / 172.66.0.227 — Interval 2.5 seconds — Focus Auto — 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	Latency (0 ms – 37 ms)
1	19	239	192.168.0.1	Archer_AX55	0.8	0.5	0.7	7.9	
2	51	239	96.120.103.145	96.120.103.145	10.0	3.4	16.4	21.3	
3	52	239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	10.0	6.3	9.1	21.8	
4	51	239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	10.0	3.6	8.2	21.3	
5	51	239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	13.6	10.6	15.2	21.3	
6	51	171	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	13.9	11.1	14.6	29.8	
7	51	171	96.110.44.90	be-2313-pe13.seattle.wa.ibone.comcast.net	13.9	10.2	18.7	29.8	
	239		-				*	100.0	
9	51	171	108.162.243.35	108.162.243.35	15.3	11.2	21.9	29.8	
10	51	239	172.66.0.227	www.twitter.com	13.7	10.9	13.1	21.3	
	51	239		Round Trip (ms)	13.7	10.9	13.1	21.3	Focus: 9:21:36p - 9:31:36p



9:31:37 PM

Wednesday, July 30, 2025

July 2025

Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Today

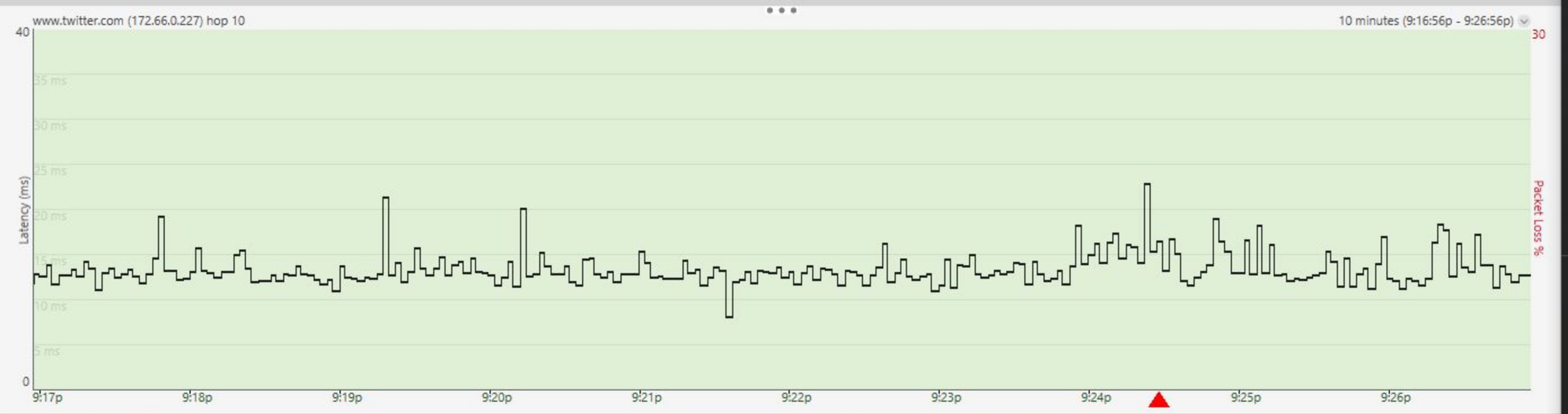
PingPlotter Free

File Edit Tools Help

Test new hire connections before remote work begins with PingPlotter Cloud. Try Now

www.twitter.com / 172.66.0.227 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%	Latency 0 ms – 122 ms
1		239	192.168.0.1	Archer_AX55	0.8	0.5	1.0		
2		239	96.120.103.145	96.120.103.145	9.6	3.4	8.6		
3		239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.net	9.6	5.2	8.8		
4		239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.8	7.1	8.2		
5		239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	15.1	10.6	13.6		
6		59	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	13.9	11.4	13.7		
7		59	96.110.44.90	be-2313-pe13.seattle.wa.ibone.comcast.net	14.1	11.3	13.2		
	239		-				*	100.0	
9		59	108.162.243.35	108.162.243.35	15.5	11.2	16.9		
10		239	172.66.0.227	www.twitter.com	13.4	8.0	12.7		
		239		**Round Trip (ms)**	13.4	8.0	12.7		Focus: 9:16:56p - 9:26:56p



9:26:59 PM

Wednesday, July 30, 2025

July 2025

Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Today

Add an event or reminder

No events

Hide agenda

Command Prompt

```
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time=2ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64
Reply from 192.168.0.1: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.0.1:
    Packets: Sent = 100, Received = 100, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum = 2ms, Average = 0ms

C:\Users\Marshall>
```

PingPlotter Free

File Edit Tools Help

Need more power? Upgrade PingPlotter today! Upgrade

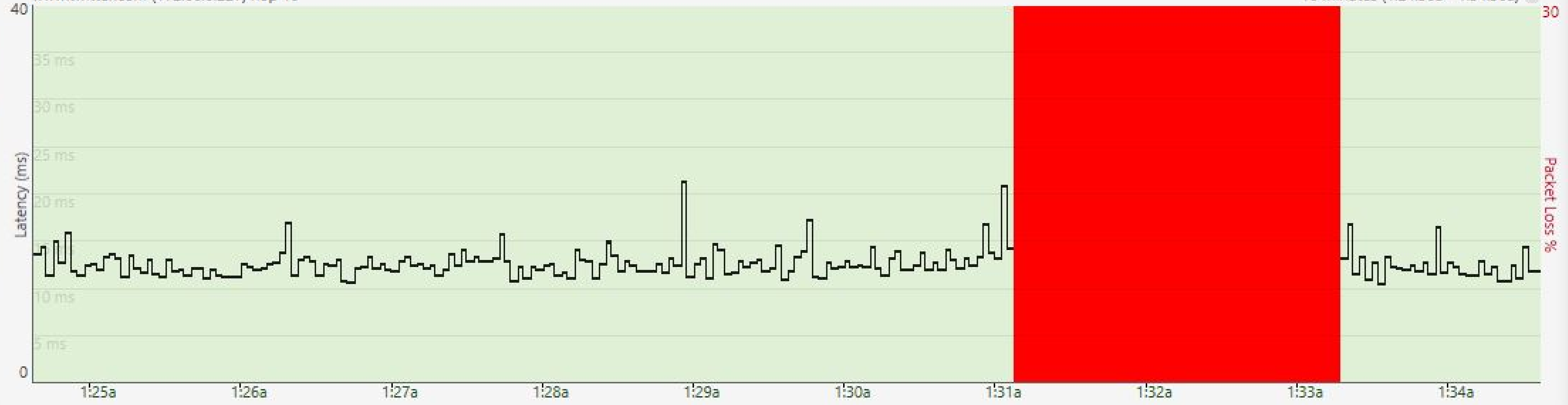
www.twitter.com / 172.66.0.227 Interval 2.5 seconds Focus Auto 100ms 200ms

Hop	Err	Count	IP	Name	Avg	Min	Cur	PL%
1	19	239	192.168.0.1	Archer_AX55	0.8	0.4	0.8	7.9
2	52	239	96.120.103.145	96.120.103.145	9.2	7.1	7.9	21.8
3	51	239	68.86.177.1	po-303-1216-rur02.bremerton.wa.seattle.comcast.ne	9.2	6.9	7.7	21.3
4	51	239	96.216.66.145	po-100-xar02.bremerton.wa.seattle.comcast.net	9.2	3.5	7.6	21.3
5	51	239	96.216.66.133	be-310-arsc1.seattle.wa.seattle.comcast.net	12.7	7.6	12.5	21.3
6	53	239	68.86.93.9	be-36131-cs03.seattle.wa.ibone.comcast.net	12.8	11.0	13.5	22.2
7	51	239	96.110.44.90	be-2313-pe13.seattle.wa.ibone.comcast.net	12.8	8.0	11.9	21.3
	239		-				*	100.0
9	51	239	108.162.243.35	108.162.243.35	14.8	10.7	13.8	21.3
10	52	239	172.66.0.227	www.twitter.com	12.6	10.5	11.8	21.8
	52	239		Round Trip (ms)	12.6	10.5	11.8	21.8

Latency 0 ms 42 ms

Focus: 1:24:36a - 1:34:36a

www.twitter.com (172.66.0.227) hop 10 10 minutes (1:24:36a - 1:34:36a)



1:34:39 AM

Thursday, July 31, 2025

July 2025

Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Today

Add an event or reminder

No events

Hide agenda